



## Barnesville Dairy Queen

### Assistant Store Manager

\$18 - \$20 dollars per hour

We strive to create positive memories for all our fans, so we are looking for positive, energetic employees who are passionate about the Dairy Queen brand and deliver exceptional customer (fan) service. Management roles at Dairy Queen are responsible for managing dining room and kitchen functions while motivating the team to deliver an excellent fan experience. Applicants should be eager to lead, do things right, be accountable, have ownership in what they do, and be able to create smiles and stories for our fans. If you are a management professional who is looking take on a fun and rewarding new challenge, join our team! Our commitment to your continued professional development makes this a great opportunity for you to build a career with us. If you want more out of your career, Dairy Queen is the right place!

#### Benefits:

- Paid time off
- Advancement Potential
- Bonus incentives
- Flexible scheduling
- Retirement account
- Meal discounts

#### Job Functions:

- Be an ambassador of the Dairy Queen brand and be professional in every aspect of performance.
- Enthusiastically greet and welcome fans to the Dairy Queen brand
- Strive to exceed fan expectations and deliver fan first service through timely and quality service.

- Meet or exceed Dairy Queen brand standards with competency in inventory and cash controls.
- Ensure that all PRIDE systems and routines are incorporated into the day-to-day operations of the restaurant, setting each scheduled shift up for success.
- React to issues impacting the restaurant's profit & loss (P&L) to optimize sales and profit.
- Assist the General Manager with hiring, training, coaching, and developing Shift Leads and Crew Members to build a highly skilled and productive team.
- Create and maintain a positive, safe, clean, and inviting environment for fans and team members.
- Calmly solve fan concerns and embrace Dairy Queen's service recovery standards.
- Be a willing team player and maintain a cooperative, harmonious working relationship with management and team members.
- May assist the GM in some assigned aspects of local store marketing activities and projects such as public and community relations programs, evaluating local competitors' store marketing, identifying, and tracking changing consumer demands.
- Perform other duties as assigned by management.

#### Requirements:

- Restaurant experience; previous hospitality industry experience strongly preferred.
- High School diploma or equivalent
- Strong knowledge and application of safe food handling practices
- Must be ServSafe® certifiable.
- Work well under pressure packed situations while maintaining a great attitude.
- Comfortable standing for entire shift and able to lift 50 pounds.
- Ability to work in and out of different temperature ranges.
- Must be highly organized and detail-oriented with the capability to oversee many aspects of the business and multiple areas simultaneously in a fast-paced environment.
- Exhibit good manners, proper personal hygiene, and promptness.
- Have fun and maintain a positive attitude at all times!